

Included in this report are the following graphs:

Asset Quality & Conditions – Figures 1 to 6

These 6 x graphs depict the condition score for each of the various categories of highway assets within the contract – The contract threshold is shown on each graph.

Highway Maintenance Ranking (All Local Authorities) – Figure 7

Figure 7 shows the Highway Maintenance overall NHT Survey Results for the 2022 survey. Sheffield's score has remained static achieving the same score as 2021, the two top performing Authorities have increased their score whilst other Authority's have increased their position to equal Sheffield's results. This year the survey was sent to 4,500 households across the authority area and 963 members of the public responded. This represents an overall response rate for Sheffield of 21.4% compared with the national average of 22.8%.

National Highways and Streets Ahead Lost Time – Figure 8

This graph has been compiled by our H&S Safety Manager and depicts our actual Lost Time Accident Incident Rate and compares it to National Highways and that of the Construction Industry.

Performance Deductions – Figure 9 and 10

This graph depicts the deductions applied to the contract and also highlights the DOV2 cap of £60K. This also includes the Default Threshold Analysis Weekly Tracker.

Quality and Timeliness – Figures 11 and 12

These 2 graphs depict the number of events recorded by workstream. The first graph shows the number of events that required a response within 2 business days or under and everything else shown in the second graph. For an immediate response, the target completion is 98% and for non-immediate response is 95%, indicated on the graph with a dashed red line.

These targets are non-contractual Key Performance Indicators and are set by us. These results should be read in conjunction with performance deductions against the contract. On the occasions where our target is not met then relief is sought which can fluctuate by 3rd party activities beyond our control. (eg. Utility works, cars blocking access...etc)

Flood Risk Management – Figures 13 and 14

Figure 12 shows the cyclical gully cleaning program, broken down into blocked gullies, broken lids, jammed lids and lid missing. Figure 13 represents the total number of gullies cleaned per month against a target of 4,250.

Customer Satisfaction – Figures 15 and 16

These graphs depict the number of complaints and compliments raised over a 12-month period. Figure 14 is the percentage of complaints by month from the annual total.

Environmental – Figures 17 and 18

These graphs provide details of the Streets Ahead carbon expenditure. It is Amey's aim to be carbon neutral by 2030. As a company we are looking to drop 5% by 2023. Figures 17 represents the total number of vehicles leased to Amey and does not include Short Term Hires.

Lifecycle Investment Program – Figures 20&22

These graphs depict the SqM of resurfacing works undertaken for both Carriageways and Footways

Workforce – Figures 23 - 26

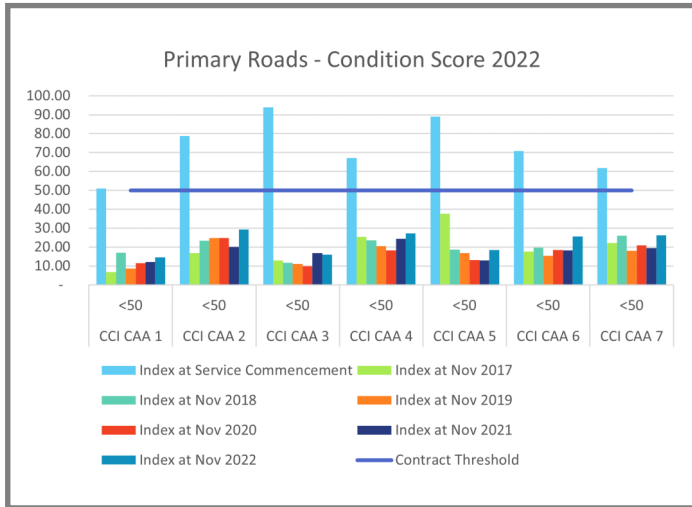
These graphs depict Equality, Diversity, and Inclusivity markers for the Streets Ahead contract. Amey's aims to achieve the following:

- By 2023 we aim to have a gender and multiculturalism improvement plan in place and achieve 50% female representation on our Early Careers programmes
- By 2025 we aim to achieve 33% female representation and 10% multicultural representation across Amey. Plus maintain 50% female presentation on our Early Careers programmes.
- By 2030 we aim to achieve 40% female representation and 15% multicultural representation across Amey.

Social Value

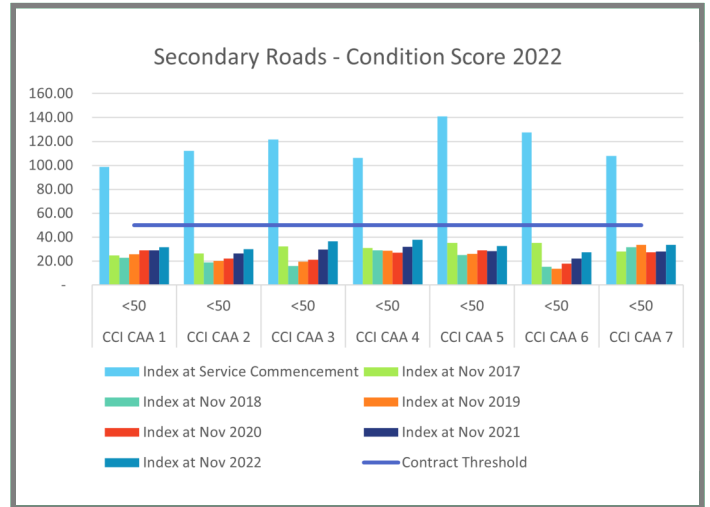
A list of all Social Value activities undertaken.

Asset Quality & Conditions:



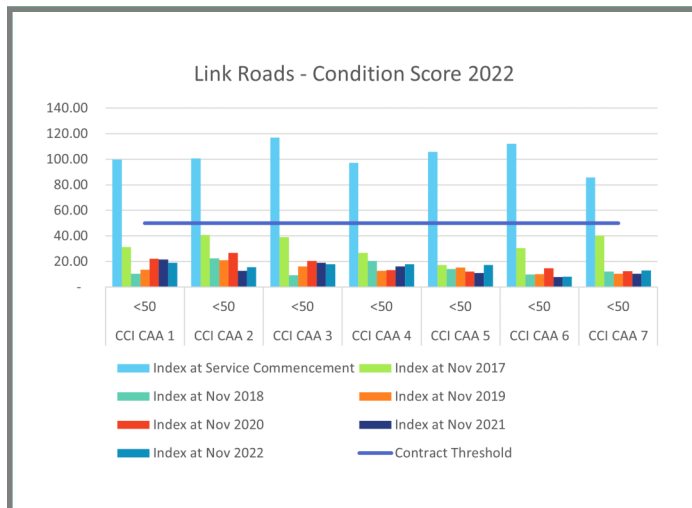
Primary Roads - Condition Score 2022

Figure 1



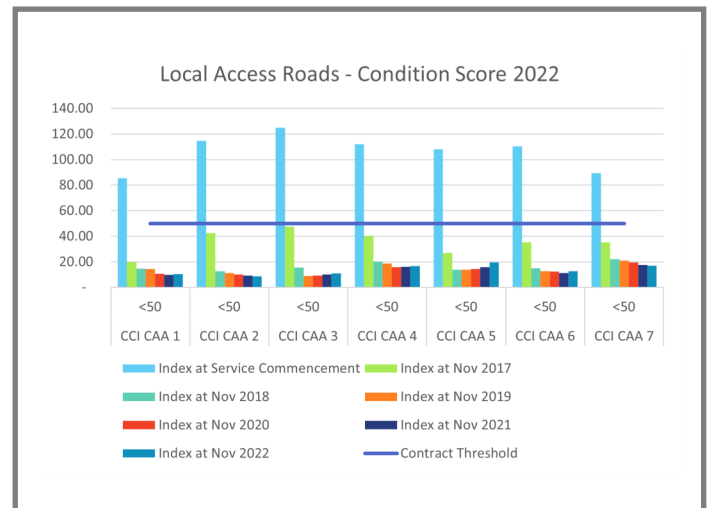
Secondary Roads - Condition Score 2022

Figure 2



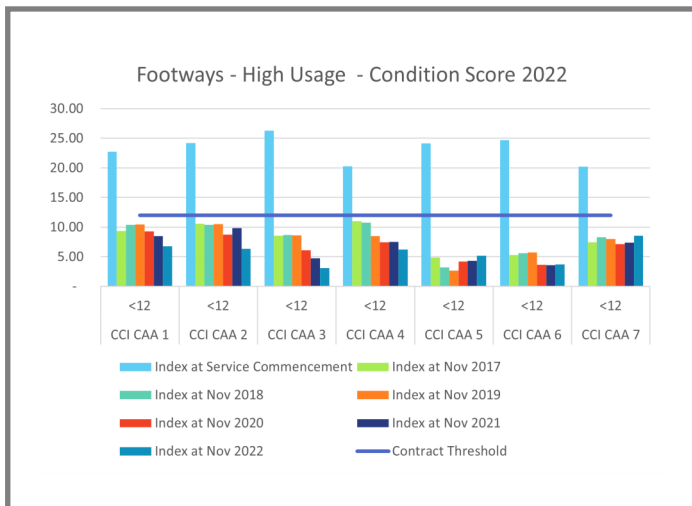
Link Roads - Condition Score 2022

Figure 3



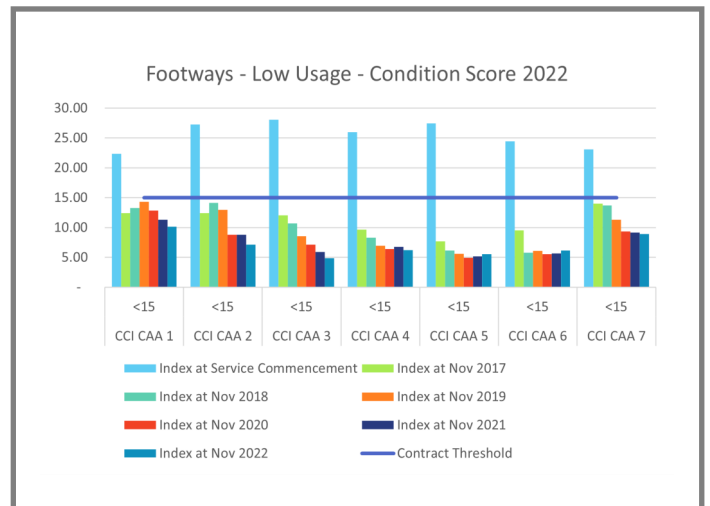
Local Access Roads - Condition Score 2022

Figure 4



Footways - High Usage - Condition Score 2022

Figure 5



Footways - Low Usage - Condition Score 2022

Figure 6

Peer Group Comparisons (from 2021 NHT survey):

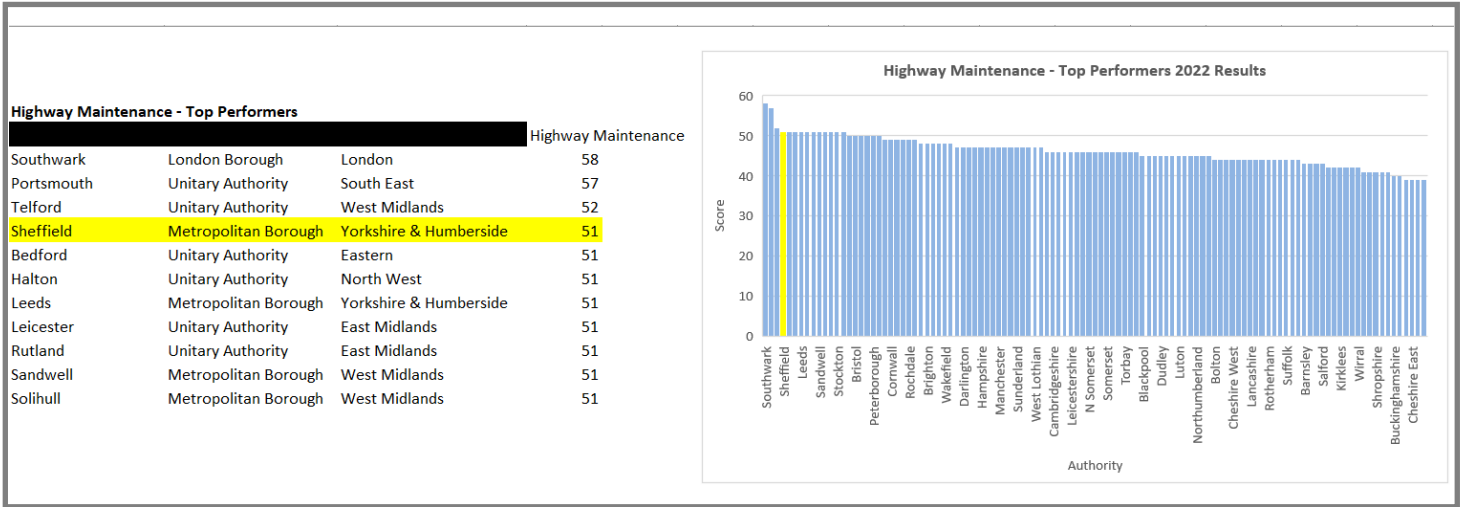
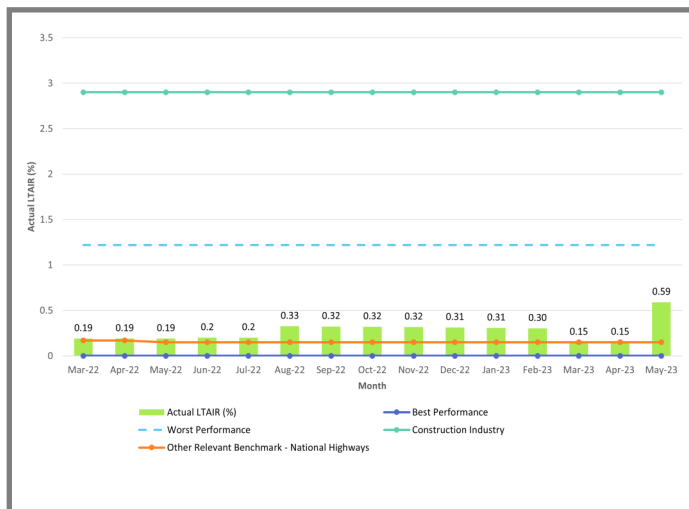


Figure 7

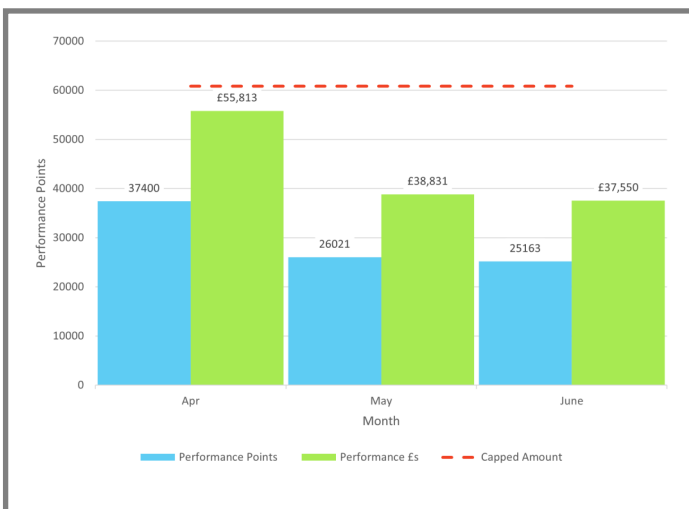
National Highways & 'Streets Ahead' Lost Time:



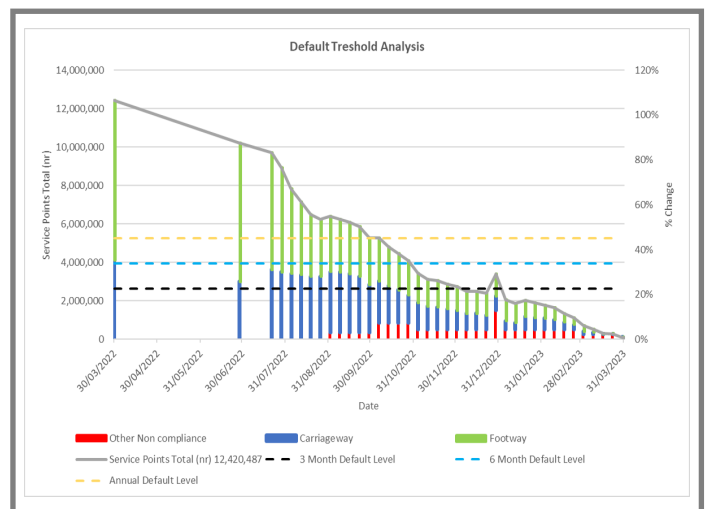
Streets Ahead Lost Time Accident Rate

Figure 8

Performance Deductions:



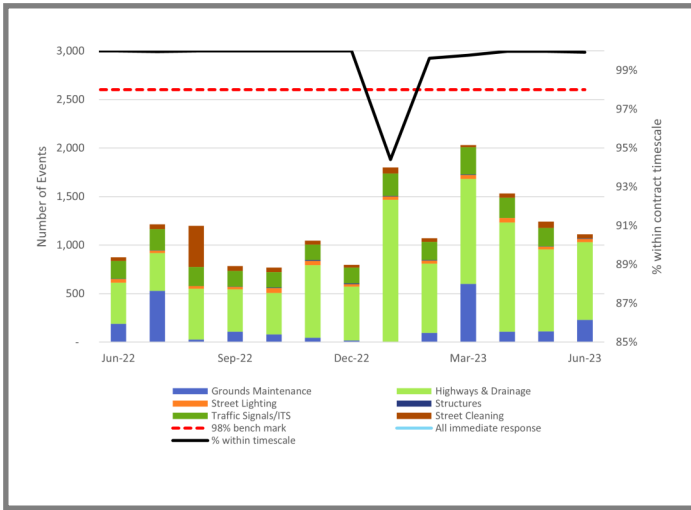
Total Indexed Model Amount (£)



Default Threshold Analysis—Weekly Tracker

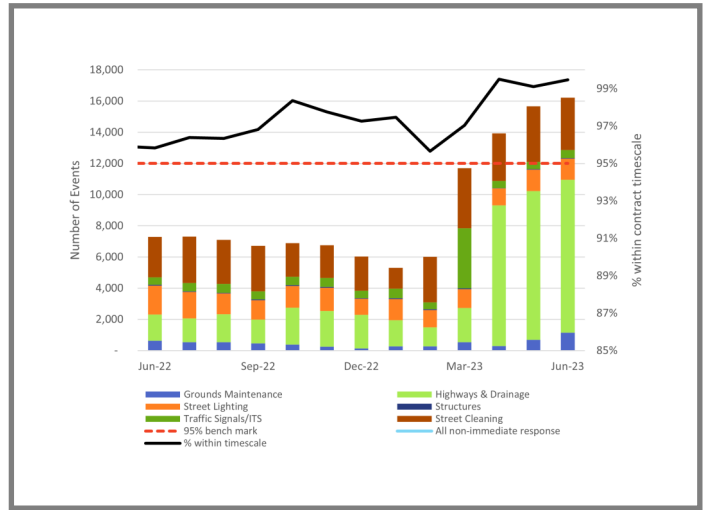
Figure 10

Quality and Timeliness:



Immediate Response (≤ 2 Business Days)

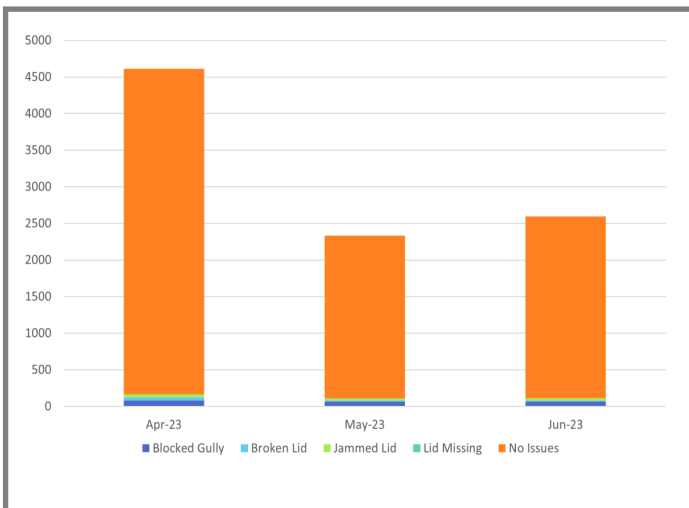
Figure 11



Non-Immediate Response (≥ 2 Business Days)

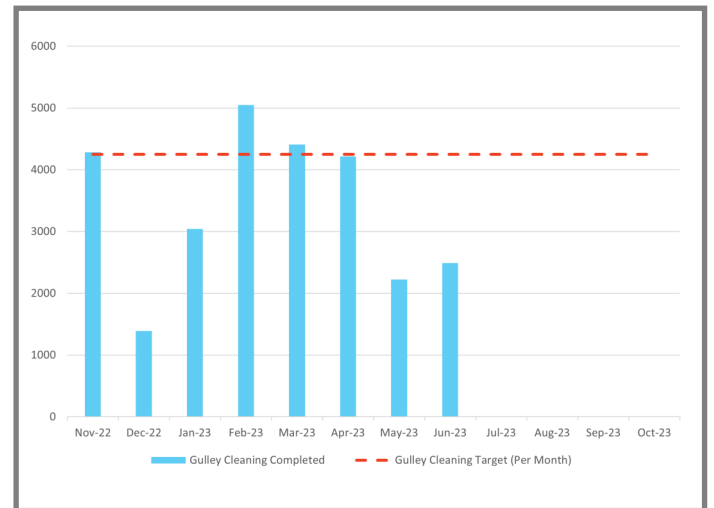
Figure 12

Flood Risk Management:



Cyclical Gulley Cleaning Program

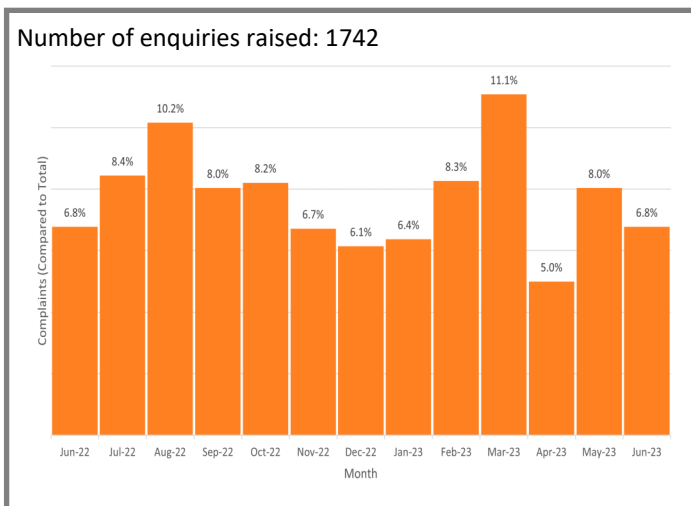
Figure 13



2022 Gulley Cleaning Program

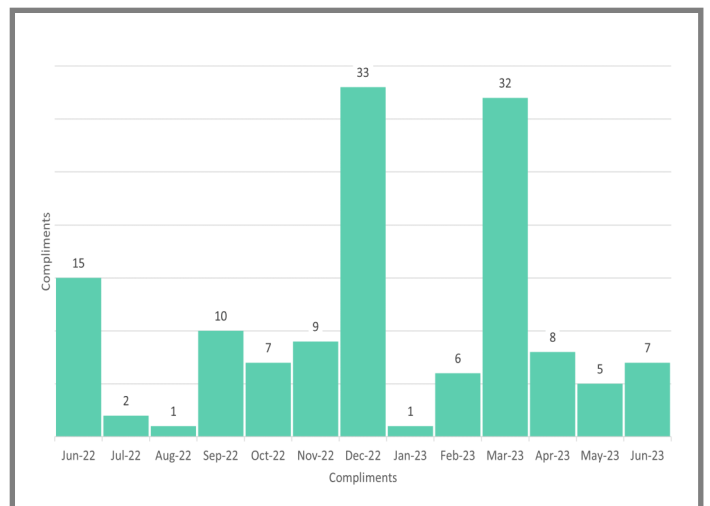
Figure 14

Customer Satisfaction:



Customer Complaints

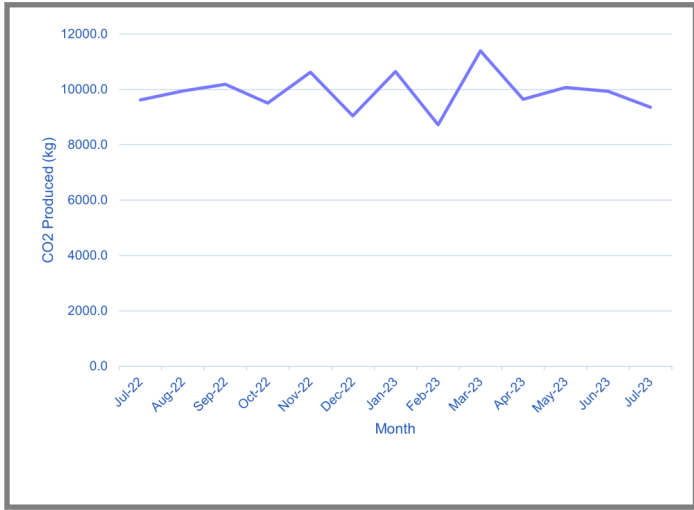
Figure 15



Customer Compliments

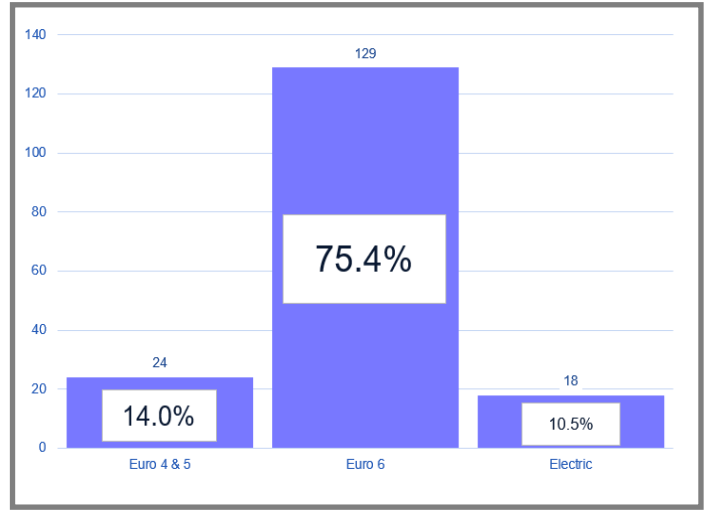
Figure 16

Environmental:



Fleet Carbon Produced (kg)

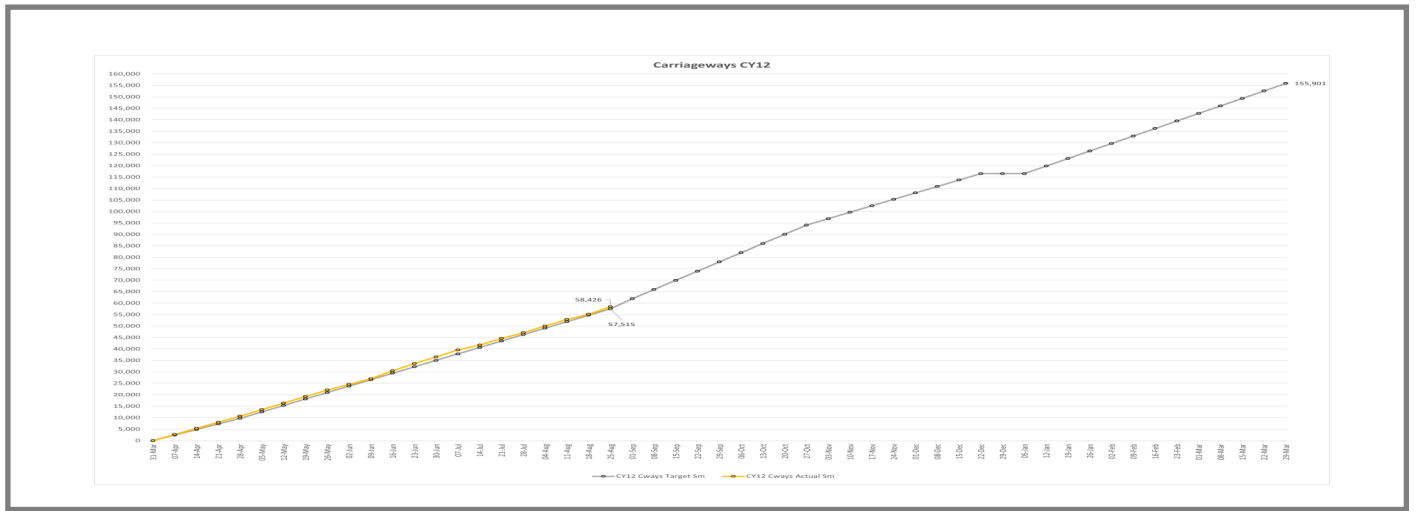
Figure 17



Fleet Management

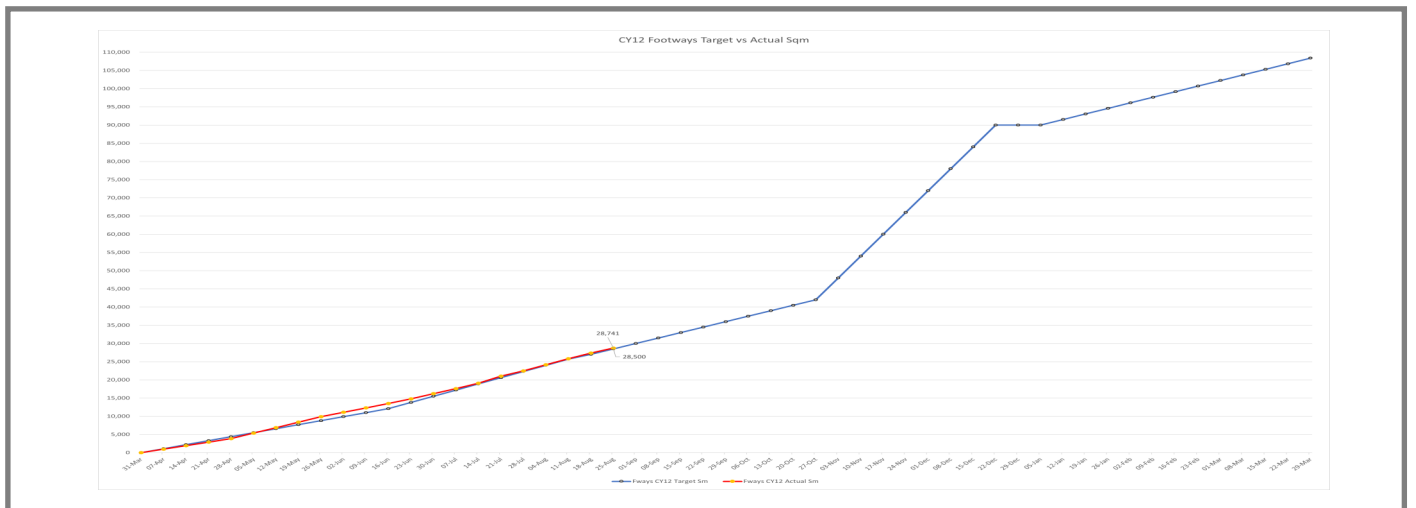
Figure 18

Lifecycle Investment Program:



2023 LIP C/Ways

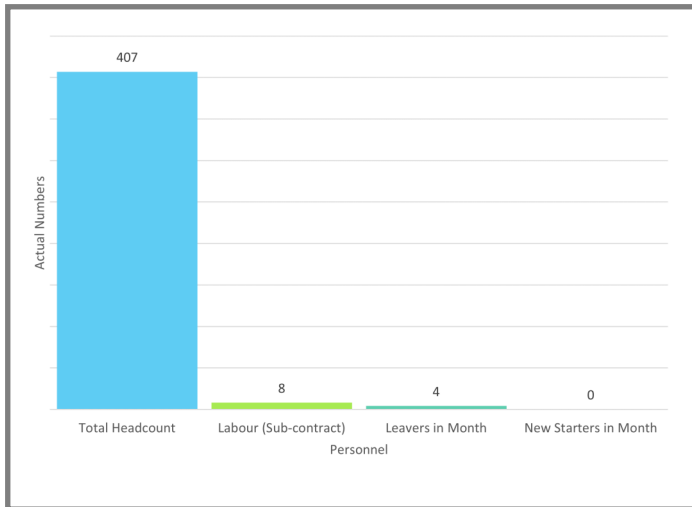
Figure 20



2023 LIP F/Ways

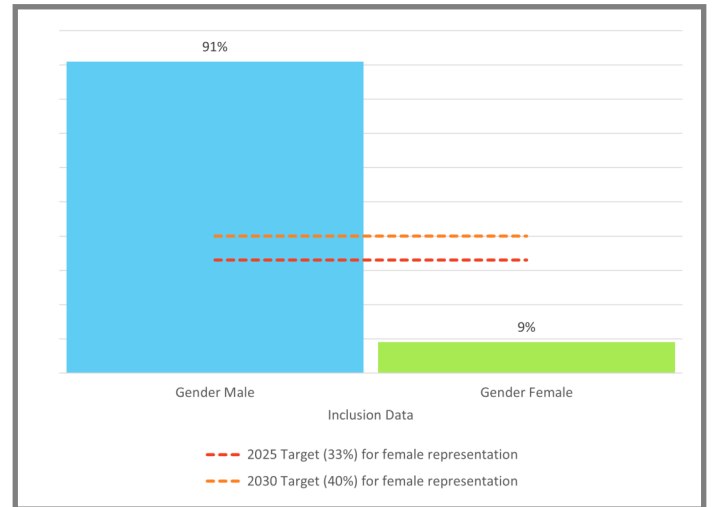
Figure 22

Workforce:



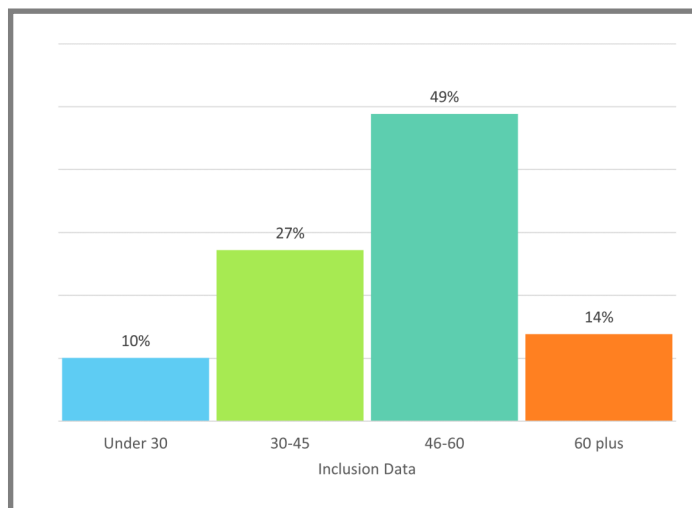
Personnel

Figure 23



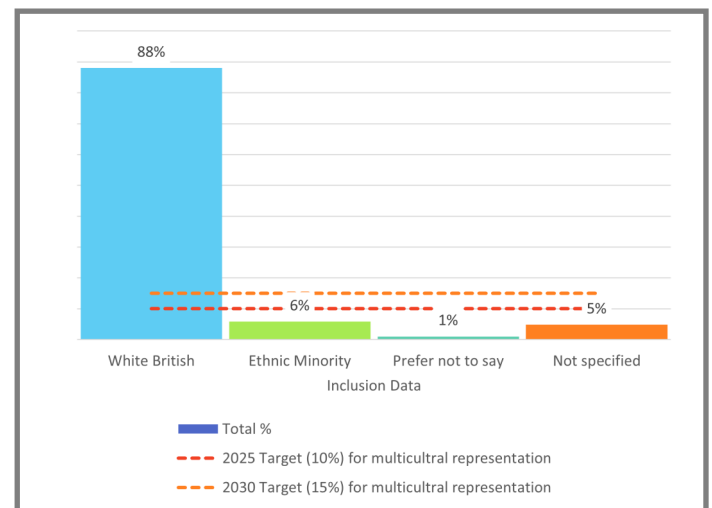
Gender

Figure 24



Age

Figure 25



Ethnic Origin

Figure 26

Social Value:

- Amey Challenge Cup Event to help inspire the next generation of Engineers
- Social Impact Days used to support Cancer Research Charity Shops across the area
- Streets Ahead Peak District Challenge - sponsored 12 mile walk to raise money for Cancer Research (Amey's chosen charity for 2023)
- International Women in Engineering Day event - Hinde House, Yewlands and Springs Academy involved in a bridge building project.
- Continued support for Community Litter Picking groups across the city
- Emma Pickering (Amey Education Officer) was awarded a social value award for achievements as part of Sheffield City Council's 'See it be it' campaign.